

What is the Program?

Victor Valley Transit Authority (VVTA) provides service to the Victor Valley area, including Adelanto, Apple Valley, Hesperia, Victorville, Lucerne Valley, Helendale, Oro Grande, and the Tri-Community.

VVTA is continually working to familiarize residents of our service, while meeting the needs of current riders, including those with special requirements and disabilities.

Using the fixed-route system offers many seniors and persons with disabilities freedom to travel where they want to go. Riders are able to plan a trip at a moment's notice *without the need for reservations*.

To help more people find their freedom, VVTA offers a travel training program or "Bus Buddies" for senior citizens and persons with disabilities who are new to the fixed-route service. The program matches up participants with a personal "Bus Buddy" to assist new riders during their first bus ride and answer any questions they may

How do I get a Bus Buddy to help me?

If you are ready to experience the independence the bus offers, and discover all the places VVTA can take you, give us a call! We'll send you a Welcome Packet and walk you through every step of the process.

For starters, visit our website at www.VVTA.org for routes and schedules!

How do I volunteer to be a Bus Buddy?

If you enjoy riding the bus and would like to spend a few hours each month sharing your experiences and helping other seniors or persons with disabilities discover the benefits VVTA offers, give us a call! We'll provide training and give you a free bus pass as our way of saying "Thanks!"

**www.VVTA.org
760.948.4021**

Victor Valley Transit Authority

BUS BUDDIES

**A Volunteer Program
for Senior Citizens and
Persons with Disabilities**



***Experienced riders
helping new riders
discover the freedom
& flexibility of using
public transit.***



***Made possible by
volunteers like you!***

What happens after I request a Bus Buddy?

Step 1: Receive a Welcome Packet

Your Welcome Packet will include: bus schedules, a free-ride pass, your Bus Buddy's name and phone number, and a list of locations to watch our training video.

Step 2: Watch our Training Video

VVTA recommends all new riders watch our training video before meeting your Bus Buddy. The video is available on the VVTA website, community centers, and social service organizations throughout the Victor Valley.

Step 3: Contact your Bus Buddy

Call your Bus Buddy and arrange a mutually-convenient meeting time and place. Plan a trip to one of your regular destinations to get familiar with the specific stops, routes, and schedules.

Soon, you'll be on your way with VVTA!

Step 4: Take a Ride on the Bus

On the scheduled date and time, go to the selected meeting place and meet your Bus Buddy. Your Bus Buddy will review the bus schedule and give you tips about boarding, paying the fare, as well as answering any questions you may have.